

MK Touch Pty Ltd
 *Our ideas make it happen*

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Background

MK Touch (Pty) Ltd™ was established by Mr Vuma M. Dlamini and Mr Ignatius K. Baikwa. It was registered as a Proprietary Limited company in terms of The Company Act of Eswatini. The registered name is MK Touch (Pty) Ltd.

It provides a “One Stop Shop Service” in the Consulting industry, with Information Technology and Management Consulting its main core business. When it was formed, the diversity and dynamism of the products and services were deliberately designed to cater for all purposes and needs around all industries.

What We Believe

We believe that bold steps define the future. That the ambition to lead requires the courage to adapt, and that doing the right thing is rarely easy, but always worth it.

Mission Statement

Our mission is to provide proactive and prudent advice combined with recommendations to help you make better forecasting, promotions, pricing and markdown decisions based on fact-based insights about customer demand. We strive to be a trusted business partner and work hard to ensure you realize significant business value for your investment-both today and into the future.

Vision

We strive to create sustainable growth relationships with our clients through progressive service and support.

Values

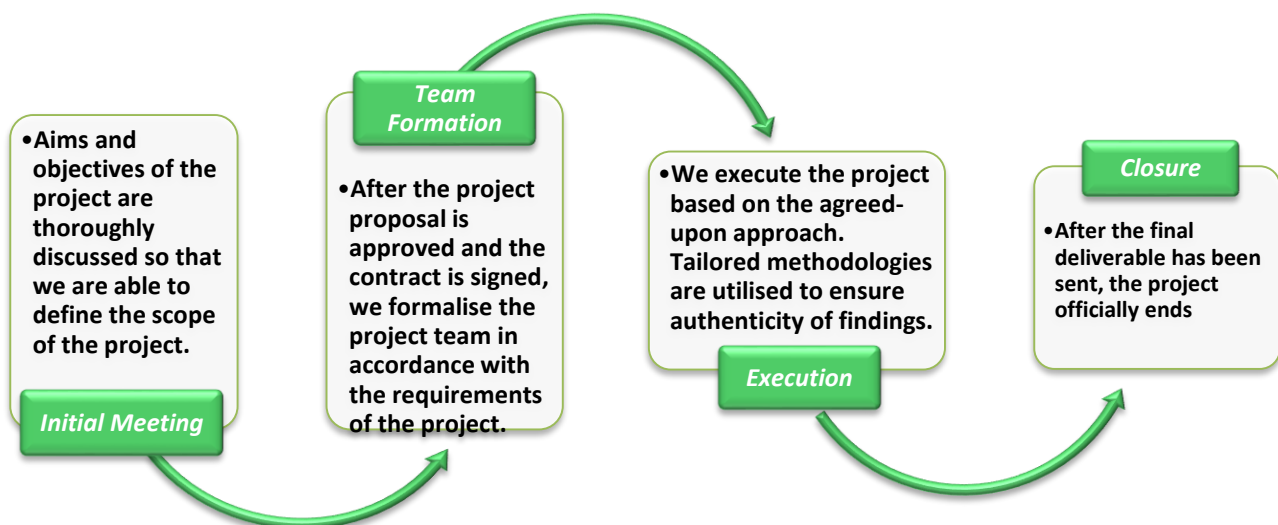
MK Touch believes that continuously striving to excel at the following core set of values will lead to long-term profitability, growth and enhanced ability to serve our clients.

- ❖ Act with **Honesty and Integrity** - It is expected of all employees to take personal responsibility for their standard of behavior and for the decisions they make every day. Honesty and Integrity must always be at the core of those decisions. Both of these attributes are held in the highest regard at MK Touch and will always guide us to “Do the Right Thing.”
- ❖ Constantly Focus on **Safety and Quality** - Safety is paramount to our Company. Ensuring a safe work environment for our employees, clients and partners is the expectation. We

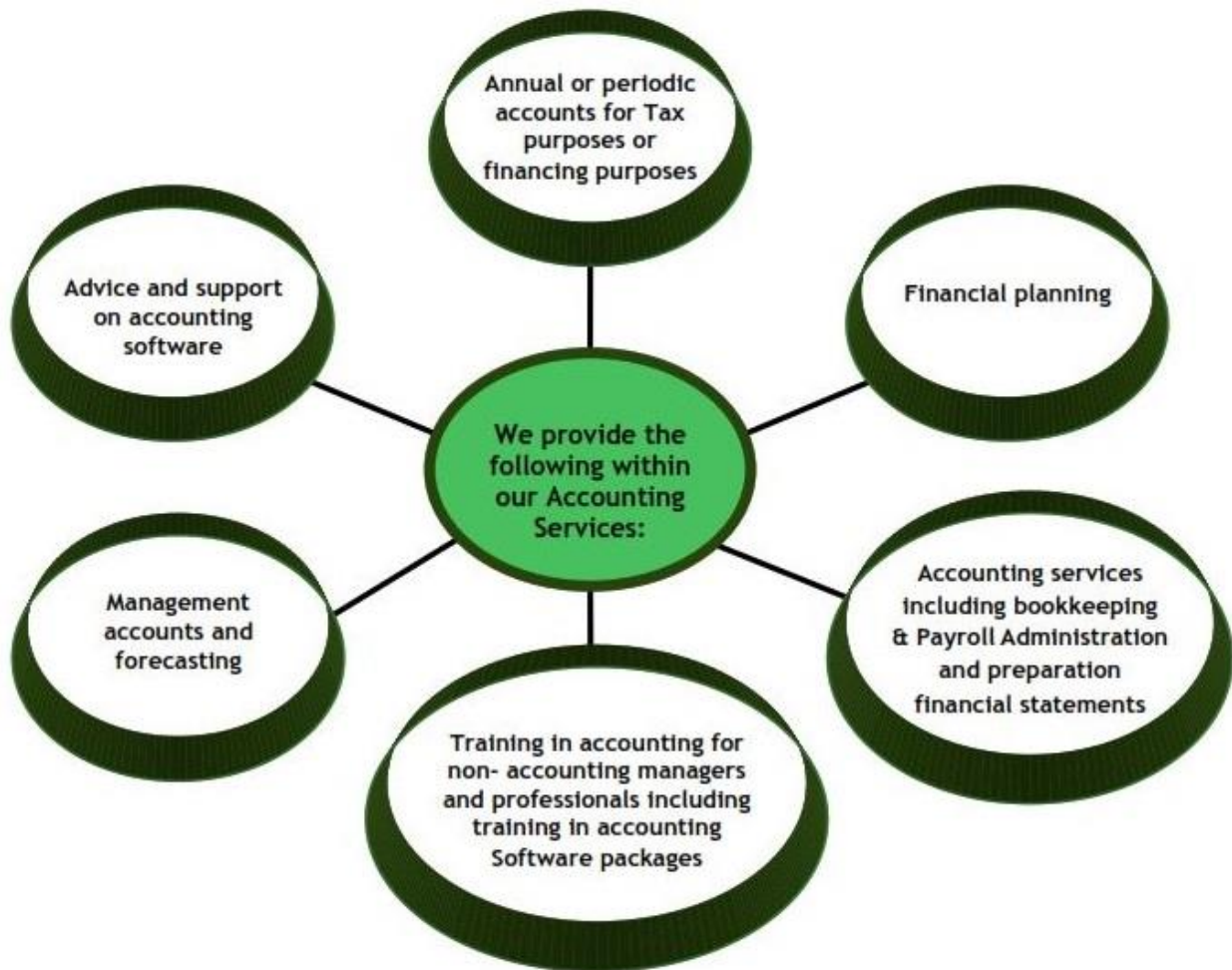
believe that a focus on Safety contributes to overall Quality. All MK Touch employees work towards producing the highest quality work, both in the field and within our offices.

- ❖ Provide **Professional and Technical Excellence** - Providing Professional and Technical Excellence to our clients is at the root of what we do. Continually improving our employees' skills allows us to deliver on this core value. By constantly providing professional and technical excellence and continually improving our abilities, we create the opportunity for our employees to grow and advance within our Company.
- ❖ Promote a **Cooperative Team Environment** - MK Touch's goal is to collaborate with all team members associated with our projects including clients, partners, subcontractors, sub-consultants, vendors, regulatory authorities and employees throughout all levels of our Company. Working in such an environment allows the Company to make informed and efficient resolutions to even the most complex issues.
- ❖ **Respect** for our Employees, Clients, Partners, Vendors and Subcontractors - Treating others with respect allows us to demonstrate the professionalism that is expected by co-workers and clients. Respect helps to facilitate and encourage a cooperative team environment and collaboration that is necessary to provide excellent service to our clients.
- ❖ Cultivate **Long-Term Relationships** with our Clients - We believe that every project is an opportunity to develop a long-term relationship with our clients. By constantly delivering what we sell and adhering to our core values, we forge long-term relationships that provide ongoing work throughout time.

How we work



Our services are tailor made to meet the needs of our clients in various industries such as mining, construction, manufacturing, retail, tourism and hospitality, practice firms, financial services, government departments, municipalities, schools, religious organizations and non-governmental organizations



Statutory:

Our company secretarial services:

- ❖ Advise on appropriate corporate structure and/or business entities to suit your needs.
 - ❖ Assist in the formation of an Eswatini registered company, branch or representative office, or the acquisition of a shelf company in Eswatini.
 - ❖ Provide business correspondence or registered office address.
 - ❖ Advise on corporate governance and compliance.
 - ❖ Ensure up to date and proper statutory books and records are maintained.
 - ❖ Renewal of annual company and trading licenses.
 - ❖ Application for work and residence permit
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Taxation:

We provide our clients with excellent professional taxation services available from any reputable international firm.

Our Tax department provides the following services:

- ❖ Corporate tax planning
- ❖ Personal tax and financial planning
- ❖ Checking tax assessments
- ❖ International tax planning
- ❖ Tax returns and computations
- ❖ Sales Tax and P.A.Y.E. returns and advice

Information Technology:



We are committed to continuous advancement in our intellect and expertise and thus accomplishing our success through the pursuit of elevated performance and quality. We believe that our job is to listen, research and understand the requirements unique to each individual business. In fact, our mission is to build a trustworthy and profitable global IT system support for our customers.

WHAT WE DO:

- | | |
|--------------------------------|---|
| • Technology Consultancy | • Project planning and Management |
| • IT Audits | • Network Server management(Active Directory and Proxy) |
| • Operating Systems | • Network security systems integration |
| • Systems support | • Network design / implementation and administration |
| • IT Infrastructure Management | • Remote Environmental Monitoring |
| • Access Control | • Time and Attendance |
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Consultancy:

The Business environment is faced with a myriad of challenges which include uncertain economic climates, unpredictable economic growth and lack of future visibility, highly dynamic technological environment and increasing competition. As a result, companies need to question the potential impact, cost and applicability of their business and technology investments with an aim to be cost- effective.

MK Touch understands these issues and provides business with high quality consulting services through an analytical approach. Our confidence comes from years of experience in strategic advice and implementation which then enables us to deliver sustainable growth and add value to our clients.

Other Services:

- ❖ Building Construction
- ❖ Event Management
- ❖ Transport Management
- ❖ Supply of uniforms and protective clothing, domestic and industrial chemicals
- ❖ Sell. Lease and hire out computer accessories
- ❖ Property Developers and Estate Agents
- ❖ Importers and Exporters, Dealing in all types of goods

Our Team:



Vuma Dlamini
Director,
Senior Consultant

Accountant RA (SD)

An accountant with vast experience in business advisory, accounting and taxation services spanning over 4 years. He is the Public Officer of MK Touch appointed by Eswatini Revenue Authority.

Prior to joining MK Touch as a Senior Consultant, He was employed as an Accounting and Tax Clerk at Kobla Quashie and Associates. Vuma gained experience in due diligence, resource assessments and Business process improvement. During his four-year tenure, Vuma worked closely with firms such as J&E Construction, MP Foods Processors, Ruchi Wholesalers, MoTruck Services, Multipurpose Distributors and Techno Brain. His areas of expertise included incentives negotiation and regulatory approvals.

This background provides him with a unique perspective when conducting due diligence, dealing with statutory matters.



Ignatius Baikwa
Director,
Senior Consultant

Systems Support

Since joining MK Touch in 2019, Ignatius Baikwa has been employed as, Senior Consultant. In this role, Ignatius serves as the Managing Director for the group and in addition is currently developing and leading new strategies to enhance MK Touch's approach.

Ignatius has vast experience in various fields of ICT Sector stretching from 2013 up to date. He has in-depth knowledge in project management, system analysis, business needs analysis, security and object oriented modeling. He has managed and overseen many high profile projects in the recent years as a team leader, Ministry of Tourism and MTN HQ's Access Control and CCTV systems. Network Administrator and Fixed Asset Register housekeeping for AHF Eswatini

Before joining MK Touch Ignatius worked for Kobla Quashie and Associates as an IT Consultant. He was in charge of monitoring and maintenance of computer systems. Active Directory, disaster recovery, network administrator, security and IT Audit.

Other Consultants:

Consultant	Role
Wonder Munaki	Integrated Security Systems Expert
Emmanuel Ofori	Business Advisory and Tax
Lwazi Dlamini	Accountant RA (SD)



KEY FACTORS

Processes, tools, technologies expert Active customer participation. Respondent to changes. No compromisation in quality. Close collaboration and transparency, Robust development cycle ensuring budgets and timelines



EXTENSIBLE

The developed system fully satisfies customer requirements. With tailor-made solutions, it enables us to adapt to any changes faster. It gives us wide set of abilities for broadening the system functions in the future.



MARKET FOCUSED

Starting from planning to its entire operations, our service will successfully lead you to your ultimate objective. While developing services we use modern, well, and proven processes and technologies in practice.

Contact Us

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